



Bursar's Office

MC 120-87
Pasadena, CA 91125-0001
(626) 395-2988
FAX (626) 304-0883

FREQUENTLY ASKED QUESTIONS

Q. How do I access my bill and make an online payment?

Your Fall 2026–2027 billing statement will be available in Transact/CASHNet beginning September 11, 2026. A balance must be present on your account to submit payment.

Q. Where can I wire a payment?

Bank: JP Morgan Chase

Account Name: California Institute of Technology

Account Number: 926011052

Routing Number: 021000021

SWIFT Code: CHASUS33

Currency: USD only

Include the **student's name and UID** in the memo.

Q. Is there a payment plan for tuition and fees?

Yes. Transact/CASHNet offers a Three-Installment Payment Plan each term. Enrollment Fee: \$35 per term (late fees may apply).

Enrollment Periods:

Fall: September 11–24, 2026

Winter: December 11–24, 2026

Spring: March 11–24, 2027

Q. Where should my 529 Plan mail a check?

Caltech Bursar's Office

Mail Code 120-87

Pasadena, CA 91125

You may also submit 529 payments through Transact/CASHNet (fee: \$10). Vendor availability varies.

Q. Why do Kendall or Caltech Loans appear if I haven't completed the required documents?

Loan amounts display as pending credits to reflect accepted aid. They will post once all required documents are completed.

Q. My outside scholarship isn't reflected on my bill. May I deduct it?

Yes. Scholarships are divided into three equal term disbursements. You may deduct one-third of the total scholarship from your balance. Credits post once the check is received.



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Q. Where should outside scholarship checks be sent?

Caltech Bursar's Office
Attn: Maria Dominguez
MC 120-87 Pasadena, CA 91125

Q. Why doesn't my Work-Study award appear on my billing statement?

Work-Study reflects the maximum amount you may earn, not a credit. Earnings are paid directly to you every two weeks. You may endorse checks to the Bursar's Office to apply them toward tuition.

Q. How do I authorize others to access my bursar account?

Complete the FERPA Waiver Form and provide your authorized parties with the password listed on the form.

Q. Who do I contact about student medical, dental, or vision insurance?

Visit: <https://mycaltechbenefits.com/students/>

Q. Who do I contact about my Financial Aid package?

Financial Aid Office
Phone: 626-395-6280
Email: finaid@caltech.edu

Q. Who do I contact about housing or food charges?

Undergraduate Housing Office
Phone: 626-395-6176
Email: ughousing@caltech.edu

Q. How do I contact the Bursar's Office Email:

bursar@caltech.edu
Phone: 626-395-2988